



BabySensor

QUICK GUIDE



Test Winner
2024 & 2025

Version: August 2025
www.babysensor.com



CONNECT THE BASE AND BRACELET

- Place the base and sensor on charge
- Remember to remove the plastic under the sensor
- Fully charge them the first time

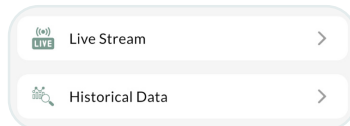


- Make sure your phone is connected to a network that supports 2.4 GHz
- Most networks support both 2.4 GHz and 5 GHz, or are split into two different networks
- Download the app from Apple Store / Play Store
- Follow the instructions in the app
- Test that you receive the first heart rate measurement

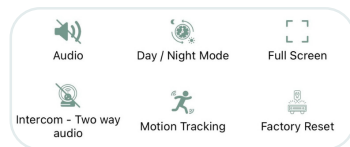


CONNECT THE CAMERA

- Plug in the camera
- The camera announces it is ready for setup
- Check that your phone is on the same network as the base
- Follow the instructions in the app, under Settings / Live stream

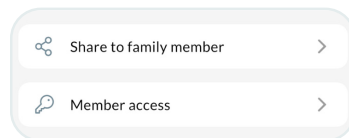


- Choose settings for sound, light mode, etc.

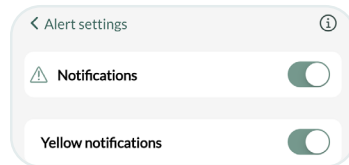


FAMILY SHARING

- Check that everything works for you before sharing
- Go to Settings / Share with family member in the app. Follow the instructions



- The person you share with receives an invitation, downloads the app, and logs in with the account you created for them
- Each user can choose their own notification settings





CONNECT THE BASE AND BRACELET



Problem

Cannot connect the base to WiFi. Message says wrong network or password.



Check

Make sure the password is correct and that the network supports 2.4 GHz.



Solution

- 2.4 GHz networks have better range but are slower than 5 GHz
- 5 GHz networks often have "5" in the name
- Some networks can be difficult to connect to. Ensure good coverage.
- If you have your own router, set it to send 2.4 GHz. Remember to refresh the router after changes.



CONNECT THE CAMERA



Problem

App does not find the camera for setup or use



Check

Make sure the camera is connected to power (also for reset).



Solution

- Tilt the black part of the camera upwards
- At the bottom, you'll see a port and a small black button to the left
- Hold the button until the camera says "Factory reset"
- Follow the app instructions under Settings / Live stream



FAMILY SHARING



Problem

Thrown out of the app or not receiving alerts as expected



Check

Check "Member access" to ensure sharing is enabled and used.



Solution

- Go to Settings / Member access
- Delete the invited user
- Ask the invited user to delete the app
- Make sure everything works for you
- Share again via Settings / Share with family member





REFRESH

Problem

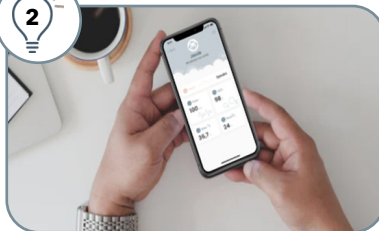
The app is frozen or functions are not working

Sjekk

Make sure you have the latest version of the app and desired functions are enabled.

Løsning

- Close and restart the app
- Restart the base station (use the power button on the front or unplug/replug power cable)



EASY RESET

Problem

Several functions missing or not working

Sjekk

Make sure you have the latest version of the app and desired functions are enabled.

Løsning

- Go to Settings / your name (top of next page) / Log out
- Delete the app
- Download the new app
- Log in with your existing user
- Restart the base station



FULL RESET

Problem

No contact between app and base station, not receiving bracelet data

Sjekk

Make sure the base is connected to WiFi or 4G. Check that the bracelet blinks green or red when against skin.

Løsning

- Go to Settings / your name (top of next page) / Deregister account
- Delete the app
- Download the app again
- Set up the system with a new user
- Make sure everything works
- Share again with family member